

itOnlinet putting ^ in the classroom

#### Enhancing the online educational experience via integrated, time correlated comments

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#### Outline

- Introduction
- Team Development and Performance
- Project Work
- Problem Solving Technique
- Achievement
- Conclusion
- Question and Answer



## Introduction

#### Motivation



#### Motivation

- Failure to mimic benefits of real world classroom
  - Limited student interaction
- Opportunity to improve online education



### **Proposed Solution**

- Develop a rich video commenting system
- Integrate commenting system with streaming online lectures



# Hypothesis

- Integrated rich commenting will improve online interaction
- Student interaction improves student performance
- Thus, our system will improve online education



## Semester Objectives

- Design and implement online education system
- Measure and verify system usability
- Develop a deployment and integration plan





# Team Development and Performance

# Establishing Values

- Identifying best practices
- Reinforcing best practices
- Reflecting on our performance

# **Team Organization**

- Novel three-phase approach
  - <u>Phase I</u> Planning
  - <u>Phase II</u> Implementation
  - <u>Phase III</u> Documentation



#### Team Organization





- Define team organization
- Project Plan
- Team values and expectations
- Future milestones
- Requirements gathering

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- Sub-teams:
  - User Liaison Planning Team
  - School Liaison Planning Team
  - Development Planning Team



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- Further requirements gathering
- Survey students, faculty, and administration
- System development
- Interface design
- Usability testing

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- Sub-teams:
  - User Liaison Team
  - School Liaison Team
  - Development Team

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15<sup>th</sup>

# Phase III – Documentation

- Complete work integration
- Prepare system documentation
- Produce IPRO deliverables

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7<sup>th</sup>

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- Sub-teams:
  - Development/Integration Team
  - Deliverables Team
    - Brochure/Poster
    - Presentation
    - Final Report





# Project Work

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## Related Work

 Microsoft Research Annotation System (MRAS)



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## **Project History**

- toca, LLC
  - ethnoKEN™
- eduKEN



#### Studies Performed

- Preliminary Questionnaire
- Usability Testing



# Preliminary Questionnaire

- Objective
  - Determine desired functionality from students, faculty, and administration
- Process
  - Researching survey design
  - Eliciting subjects
  - Administering online



# Preliminary Questionnaire

Results



# **Usability Testing**

- Objective
  - Measure usability of developed prototype
- Process
  - Researched usability metrics and methods
  - Developed surveys and task sequence
  - Elicited volunteers

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Incorporated feedback

# **Usability Testing**

• Results





# Major Impacts and Risks

- Impacts
  - Improved online education
  - Improved video indexing and search
- Risks
  - Compromising personal data
  - Compromising intellectual property



# Major Challenges

- Potentially disruptive innovation
- Measuring success
- Equitable distribution of work



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#### Ethical Issues

- Institutional Review Board (IRB)
- Non-Disclosure Agreement with toca, LLC
- Intellectual property of professors



## **Project Continuation**

- Spring 2010
  - Deployed in classrooms
  - Beta testing and usability improvements
  - Privacy policy
- Later semesters
  - Measure educational impact of system





# Problem Solving Technique

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#### Research

- Technical
  - MRAS
  - Designing Uls
  - Model-View-Controller
  - User Authentication
  - Ruby on Rails
  - JavaScript/AJAX

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- Soft Skills
  - Team Communication
  - Designing Surveys
  - Principles of Document Design
  - Good Writing Habits
  - Presenting Results

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## Methods

- Iterative prototyping
- Design patterns
- Version control
- Unit testing

- Brainstorming
- Survey research
- Usability testing

# **Innovative Approaches**

- Phase-based team organization
- Wiki-based communication





## Achievement

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# **System**

iitOnline,	Hello, <u>inky</u> . <u>Logout</u>
Lecture 2	2009-08-26 19:00:00 - <u>CCC100-1</u>
x = A cos (wt + 4) amplitude angula pres amplitude angula pres	Cosine Solution $x = A\cos(\omega t + \varphi)$ • A: amplitude (m) • $\omega$ : angular frequency (rad/s) • $\varphi$ : phase angle (rad) With period: $T = \frac{2\pi}{\omega}$ $\bigstar$
06:27 what's a 'rad'?	+ + - 0
Comments	Add Comment
82:18 what if the spring has mass?	<u>blinky</u> · 6 days ago 🏠
This is a test comment.	1
(Add Comment) (Cancel)	
When does the professor describe an ideal case?	<u>inky</u> · 6 days ago <sup>™</sup>
eply	
BB:08 why does he use dots to indicate derivatives? I thought we use primes	<u>inky</u> · 6 days ago
missed when the professor describes amplitude. What is amplitude?	<u>pinky</u> · 6 days ago



# <u>Significance</u>

- 12.2 million people enrolled in distance education worldwide
- Opened up market to toca, LLC
- 58 students at IIT in Spring 2010



## Conclusion

- Online education lacks student interactivity
- iitOnlinet integrates existing technologies to enhance interactivity
- Potential to improve quality of online education





#### **Question and Answer**