

# IPRO 340 Improving Health Care Information Systems for a Community Health Network TRAINING

## ASSESSMENT

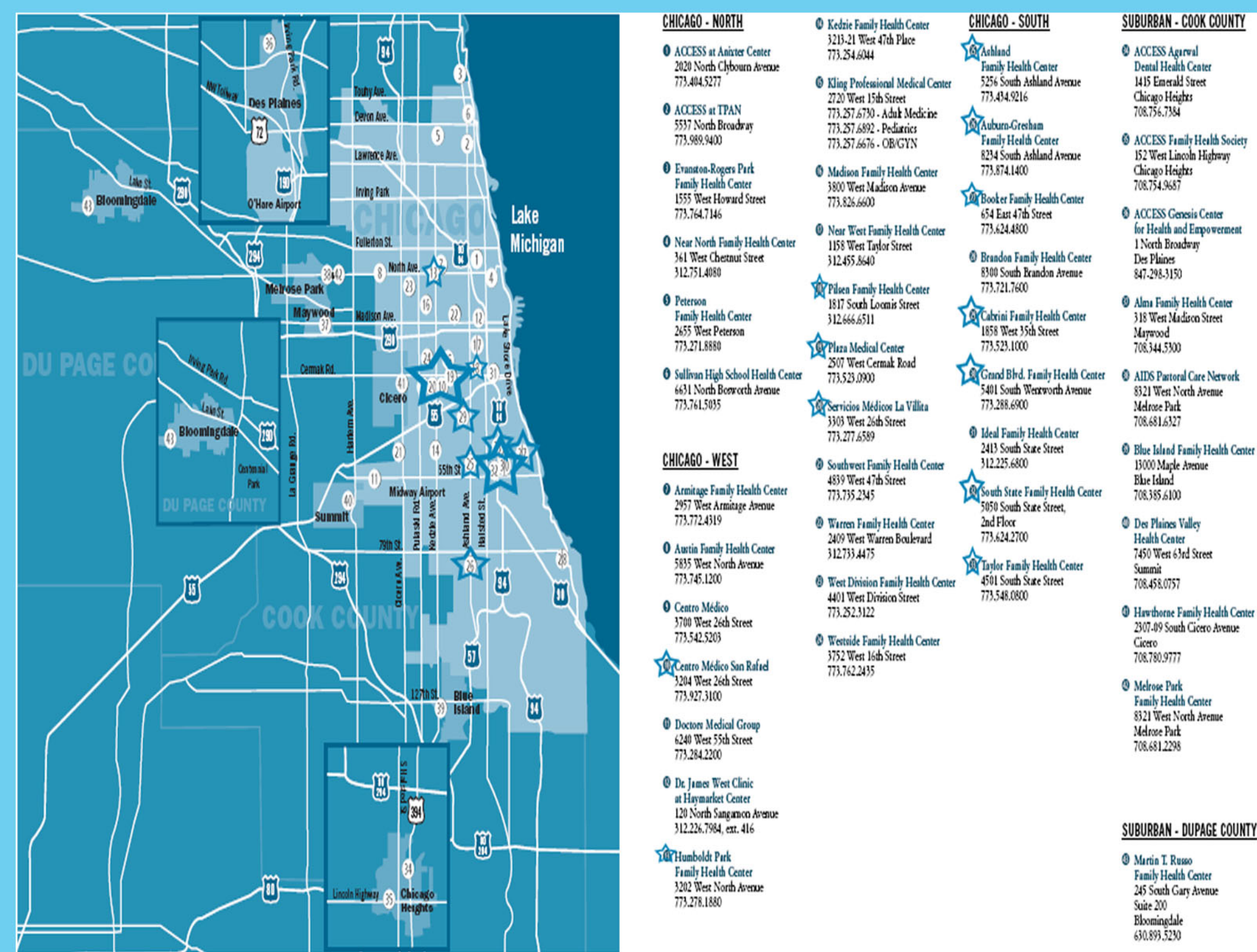
### Access Employees Tested by Health Center and Number of Employees

Number of Health Centers 43  
 Number Visited by Ipro340 12  
 Number of Employees 800  
 Number of Employees Assessed 102

### Assessment Tests

- Basic Computer Skills
- Microsoft Word
- Microsoft Excel Beginner
- Microsoft Excel Advanced

### Health Centers Assessed



## CONCLUSIONS



	PILOT 1	PILOT 2	PILOT 3
TRAINING BINDER	✓	✓	✓
DEMO INTRODUCTION			✓
WEEKLY VISITS		✓	✓
TRAINING HELPLINE	✓	✓	✓

To Be Effective Training Must Be Mandated

Implement A Shift in Attitude To Help Training Compliance

Training Program Must Support Employees Needs

Total % Completed Computer Basics

