### IPRO Knowledge Management and Assessment

IPRO 338 & 339 Melissa Schroeder Annabella Nakao Sam Paruchuri Nadim Haque Rahul Dronamraju Sushma Yadlapalli **Dror Ben-Zeev** Ryan Hochstetler **Dennis Hasenfang** 

### **IPRO** Problems Addressed

What are IIT students getting from IPROs?

How do IPRO students learn about their problem and about solving their problem?

How do you help IPRO students perform better?

# **IPRO** Team Briefing Sessions

- Learning Objectives
- Deliverables
- IPRO Day Deliverables
- Project Reporting System (PRS)
- Yahoo! Groups

- Student and Faculty Learning Objective Survey
- IPRO OFFICE Liaison



#### **IPRO LEARNING OBJECTIVES**

- Develop and Strengthen Multidisciplinary Teamwork Skills
   Learn more about other disciplines
   Teach others about your own discipline
- 2. Effective Use of Communication Build verbal, written and visual communication skills How to communicate your ideas to your peers
- 3. Effective Project Management Delegating tasks and responsibilities
- 4. Effective Engagement in Real World Problem Solving

Tasks realistic to problems faced in current work environments

5. Gain a desire for life long learning



#### **IPRO PROJECT DELIVERABLES**

**Project Plan Report** Background Purpose Methodology Midterm Progress Report Goals and Methodology **Changes Project Plan Barriers or Problems Final Project Report** Team's results and accomplishments Conclusions and recommendations for next steps in project

Team Website

## **IPRO** Team Debriefing Sessions

- Student Survey
- Faculty Learning Objectives Survey
- Interactive Q/A Session on the IPRO Learning Objectives and improving IPROs

# Debriefing Survey Data Analysis

### 339 Team used SPSS software for data analysis

🛅 faculty and students_2 - SPSS Data Editor						
File Edit View Data Transform Analyze Graphs Utilities Add-ons Window Help						
<b>BBSCEBASEBBSOCCCCCCCCCCCCC</b>						
4:id   333						
	facoverall	facavg	overwos	overwosF	var	Var
1	3.17	3.69	4.04	3.72		
2			4.26			
3	4.50	4.18	3.90	4.18		
4		33	3.42	83		1
5			3.70			
6	3.75	3.79	3,99	3.85		
7	4.33	4.02	3.83	4.03		
8			4.65	22		
9	4.67	4.32	4.06	4.31		
10	4.58	4.40	4.04	4.39		
11	4.00	3.53	4.38	3.54		
12	3.00	4.09	3.56	4.32		

## Data Analysis

- Using SPSS, the team:
- Input the data from spring 2004 surveys into the program
- Ran tests between variables to find and analyze correlation's
- Analyzed results for recommendations

### Results

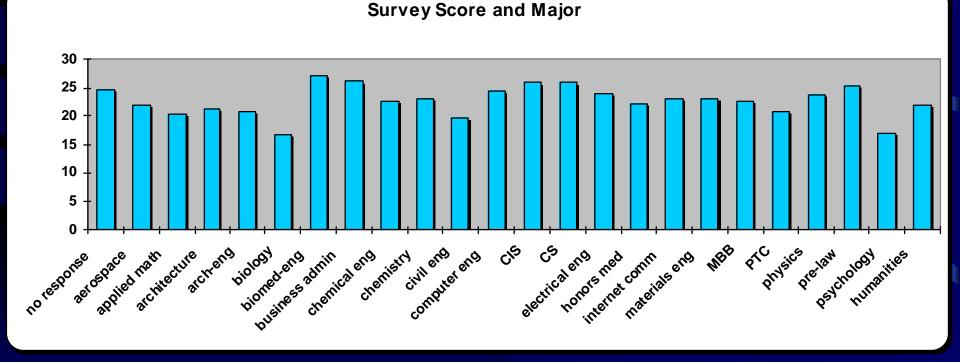
 No correlation between faculty assessment data and IPRO Day scores

 Relationship between IPRO students assessment data and IPRO Day team judging scores

 No correlation between faculty and student learning objective scores

### Assessment Reports

The Team created reports for the IPRO office, IPRO faculty and reports to go onto the Project Reporting Site. These reports will be used to help improve IPROs.



Above: Graph of learning objective assessment scores across majors

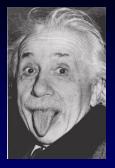
### Problems with Knowledge Transfer in the IPRO Progam



### Inter-team communication



### Continuity between semesters



Locating experts



# Introducing iKNOW

### • iKNOW?

- Web-based knowledge management system for IIT's IPROs.
- IPRO Teams submit all data, research and reports to system for future use and
- Reference expert resources used to produce each deliverable.
- Core of iKnow concept and system comes from two previous IPRO 338 teams, fall 03 and spring 2004

## Improving iKNOW

- Summer 2004 Tasks
  - Complete iKNOW system to cover functional requirements
  - Conduct functional, performance and usability testing.
  - Create a roll-out plan to begin to implement iKNOW in Fall 2004
  - Populate the iKnow database

## Functional Testing of iKnow



What you want



What you get

### Ensure that KMS is working as desired.

# How Do You Instruct Students To Do It Better?

- Develop IPRO team self-help web sites using Topiary Software Personal Pro
- http://iproprs.iit.edu/presentations/Ivw\_Introduction\_100.html

## IPRO 338/339 Topiary Applications

- Creating verbal and visual presentations
- Building an IPRO website
- Creating an IPRO Day Abstract

### Topiary Task Accomplishments

- Researched 3 self help topics to become "Subject Matter Experts"
- Transformed "Knowledge" into logic for building Personal Pro application
- Personal Pro "self-help" websites were generated by technical team

### Other Summer 2004 team tasks

- Developed IPRO Alumni Survey
  - Scheduled for data gathering in August 2004
- Evaluated available internet-based IPRO team collaborative communication services
  - Recommendation: Continue to use Yahoo!
    Groups and add as a second option
    SmartGroups

## Future Tasks for IPROs 338/339

- Continue to fill the IPRO iKnow Library
- Entice IPRO students to participate in the iKnow creation processes and use the iKnow system as it becomes available
- Add more PPro self-help web sites and user test the sites available to IPRO students
- Continue assessment analysis and briefings/debriefings survey data collection

### Acknowledgements

- Sponsor: Topiary Software
- Sponsor: IPRO Program
- IPRO Program Director: Thomas Jacobius
- Faculty Advisor: Professor Ferguson
- Hillary Schuster
- Koren Aragaki
- Ben McInturff