

Benchmarking and Evaluation of the IPRO Program

IPRO Team 339

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Goals of IIT IPRO Program

- 70 to 80 IPRO projects / year = 600 to 700 undergraduate participants
- Ensure that IIT students learn essential workplace skills related to teamwork, communications, and project management

Objectives of IPRO 339

- Define and share learning and institutional objectives of the IPRO Program
- Define processes which result in improved achievement of learning objectives by IPRO teams
- Evaluate achievement of learning objectives by IPRO teams
- Implement changes in the IPRO program that will result in better learning outcomes by IPRO teams

Fall 2003 Timeline

Literature Review

Define Objectives

Define Processes

Design Debriefing Sessions

Create Evaluation Surveys

Benchmarking Proposal

IPRO Projects Day Conference

August

September

October

November

December

Overall Project Timeline

S	S	S	S	A	S
P	P	P	P	D	P
O	O D T	O	O D B	A	M
N	N B C	N	N B C	S	S

Fall

Spring

Summer

Process Benchmark
Data (New IPRO
Strategy)

SPON – Sponsor surveys

DB – Debriefing of students and faculty

TC – Technology Conference

BC – Benchmarking Conference

AS – Alumni surveys

ADMS – Administration surveys

IPRO Institutional Objectives

- Achieve Distinction of IIT
- Attract students and faculty to IIT
- Provide sufficient quantity of IPROs on the cutting edge of technology application
- Become self-funding
- Conduct service and non-profit projects
- Maintain student and faculty satisfaction
- Achieve learning objectives

IPRO Learning Objectives

- **Multidisciplinary Teamwork**
- **Communication**
- **Project Management**
- **Real World Problem Solving**
- **Desire for Life-long Learning**

IPRO Debriefing

- **Purpose:**
- Measure the extent to which IPRO projects are achieving their learning objectives
- Get suggestions from those currently involved in an IPRO project about how to improve future IPROs
- Give the students an opportunity to reflect on their experience in the IPRO project

IPRO Debriefing

- Agenda

1. Discuss Purpose

2. State Learning Objectives

3. Complete Student & Faculty Learning Objectives Survey

4. Discuss Students' Experiences in the IPRO Project



Debriefing Status

- Debriefing Status
 - Debriefings Conducted
 - Data Gathered
 - Data Analysis
 - Data Reporting

Benchmarking & Best Practices

- What are the IPRO learning objectives?
- How does IIT achieve these objectives?
- How do other schools achieve these objectives?
- What processes do other schools use to achieve better learning outcomes?

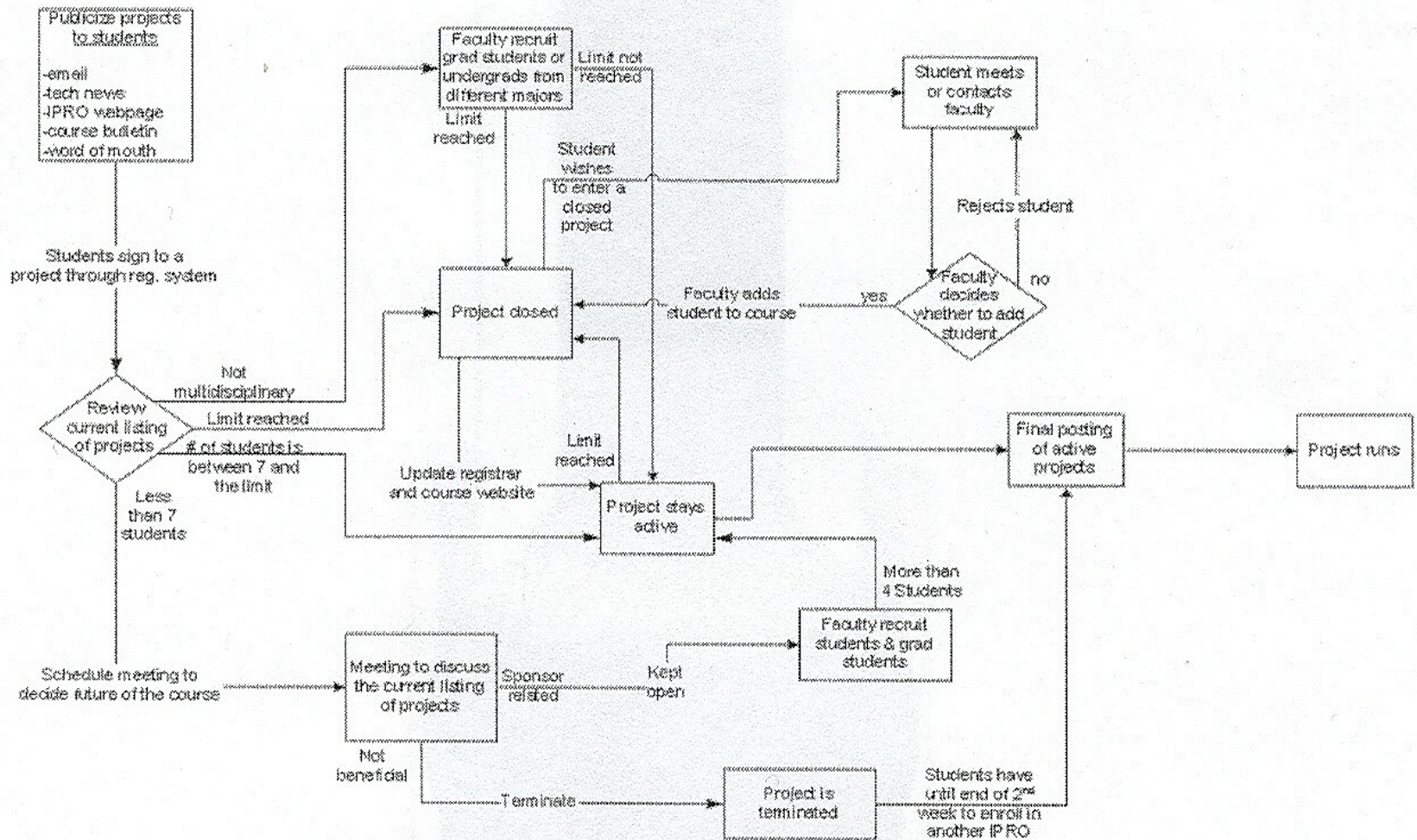
Benchmarked IPRO Processes

- Evaluating and Assessing IPRO Administrative Processes
- Creating and Selecting IPRO Projects
- Building and Maintaining Effective Communication and Reporting Systems for IPRO Teams
- Selecting IPRO Team Members

Benchmarked IPRO Processes (continued)

- Soliciting Sponsors and Managing Sponsor Relationships
- Providing Knowledge and Skills Training to IPRO Teams
- Transitioning Projects and Transferring Information and Knowledge Among IPRO Teams
- Providing Resources to Leverage IPRO Teams

Current IIT Processes



How We Have Made A Difference

- Timeline for IPRO evaluation and benchmarking
- New student and faculty evaluation surveys to help meet ABET requirements
- Debriefing sessions
- Preference for year-long projects
- New IPRO Projects Day Conference Format

Next Steps

- Implement changes suggested by data from student and faculty surveys and debriefing sessions
- Develop and Administer Alumni, Sponsor, & Administration surveys
- Consult with other universities in benchmarking project
- Benchmarking and Technology IPRO Conferences

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