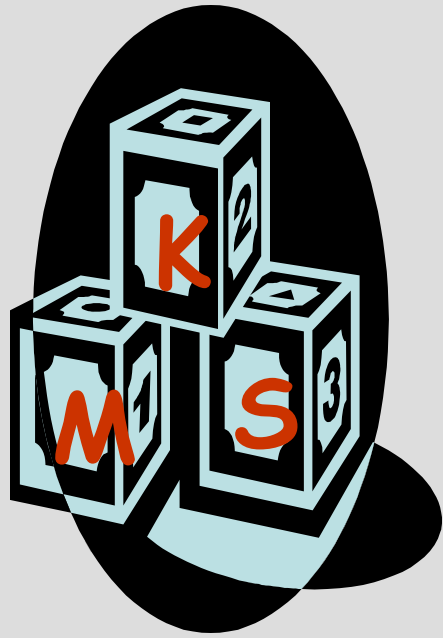**IPRO 338**

Building an IPRO Knowledge Management System

<u>**Team Members:**</u>
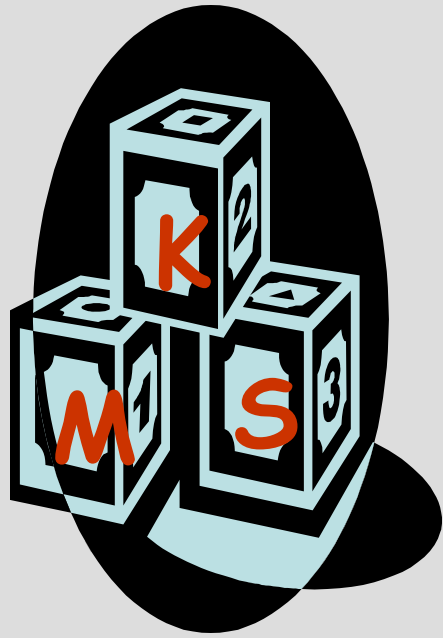
Ryan Hochstetler
Chengappa Iychodianda
Preeti Nirwal
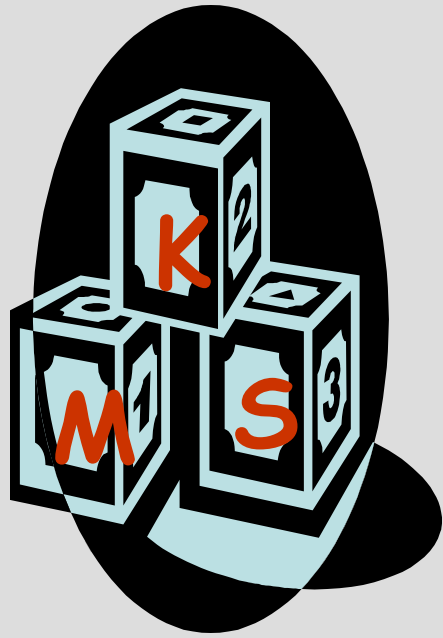**Michael Westenhaver**

Objectives

- Facilitate inter-team communication

- Provide continuity between semesters

- Provide a repository of all IPRO deliverables

- Assist in locating experts

IPRO 338
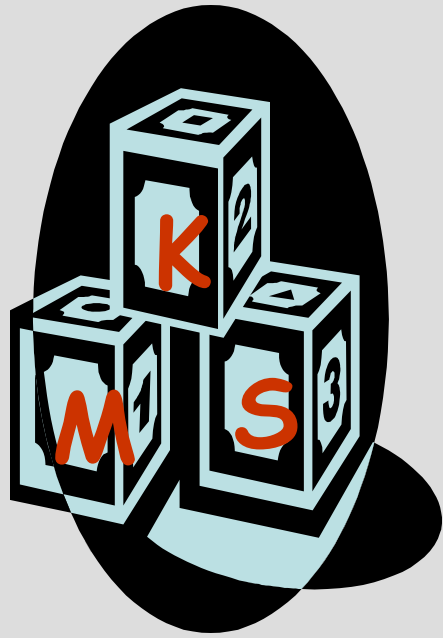
Why Knowledge Management?

- **Current Scenario**: Only repository available now is in the form of binders.

- **Solution**: A mature KMS provides a searchable repository of all IPRO deliverables.

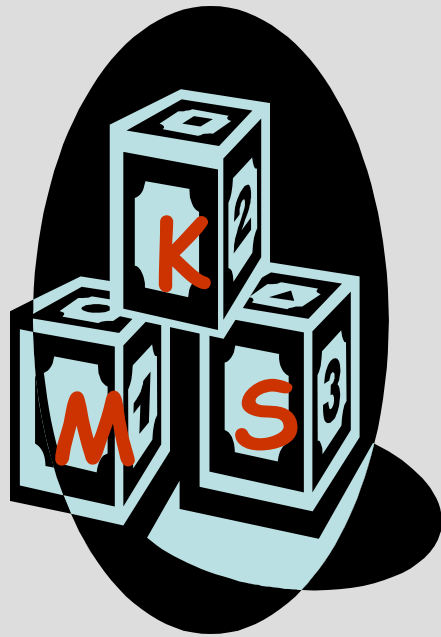IPRO 338

Why Knowledge Management?

- **Current Scenario**: Project knowledge is transferred by retaining students.

- **Solution**: A new team can access the repository and hence avoid costly re-work.
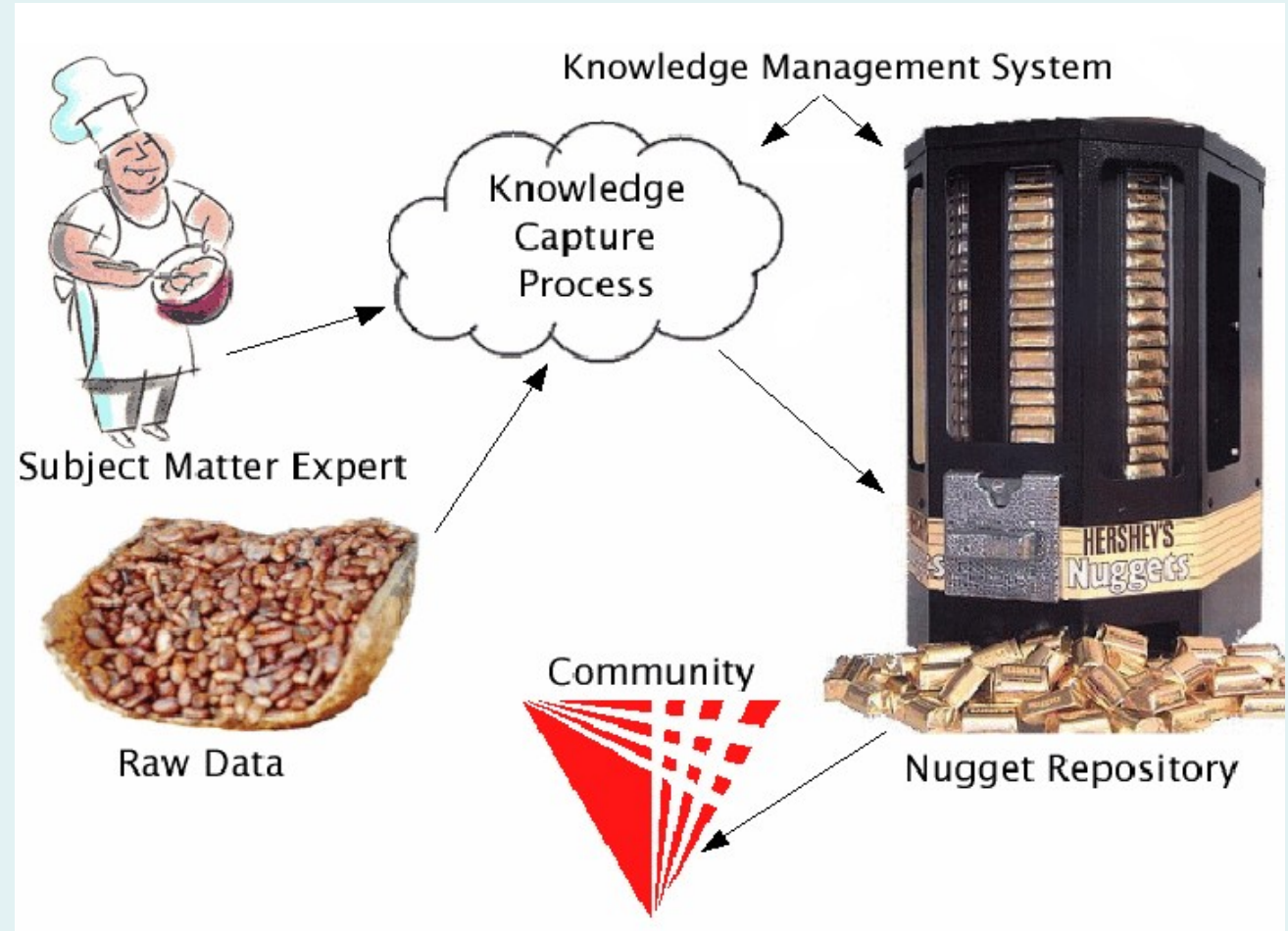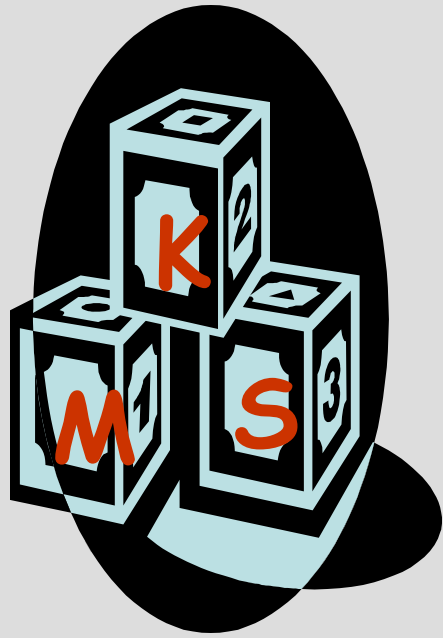
Why Knowledge Management?

- **Current Scenario**: Locating subject matter experts is a tedious exercise.

- **Solution**: KMS provides a mechanism to locate subject matter experts.

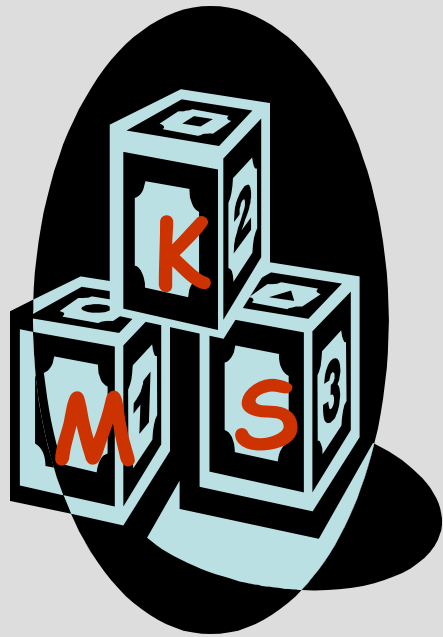**IPRO 338**

KMS Overview

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Organizational Culture
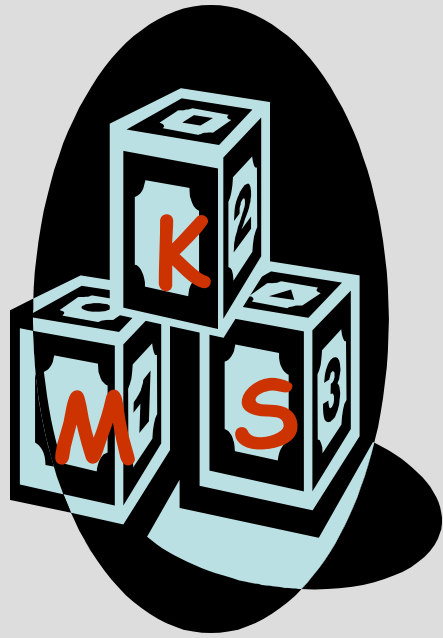
- Technology is not enough
- Compliance must be cultivated, not forced
- Incentives boost participation
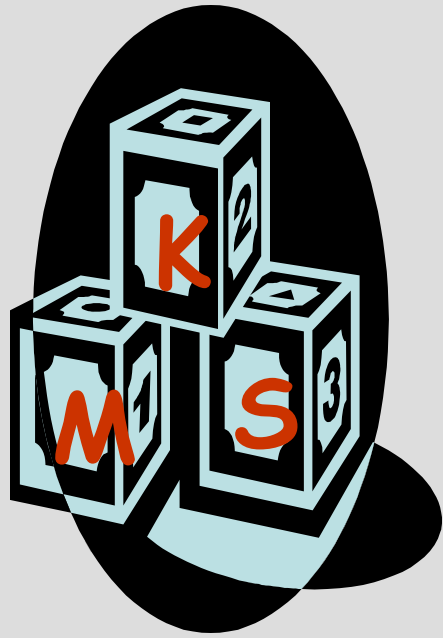- Some incentives cost nothing

What's in a nugget?

- Title
- Abstract
- Creation narrative
- Categories
- Keywords
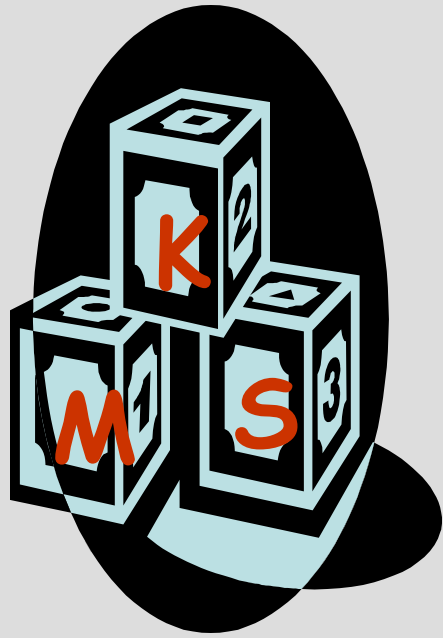- Author
- Project
- Content

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Nugget Examples

- Deliverable Nuggets
- "Quick Nuggets"
- Subject Matter Experts

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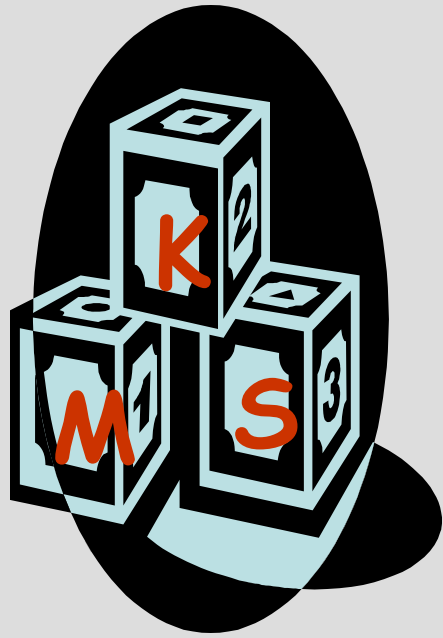# Searching The System

- Content is searchable by several attributes:

  - Keyword
  - Category
  - Author
  - Project

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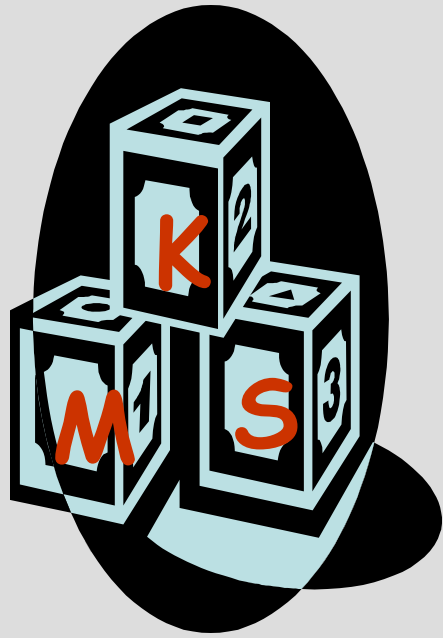
Interconnectedness

- Each nugget is connected by 3 links

- Enhances the system's search capability

- Helps connect related projects

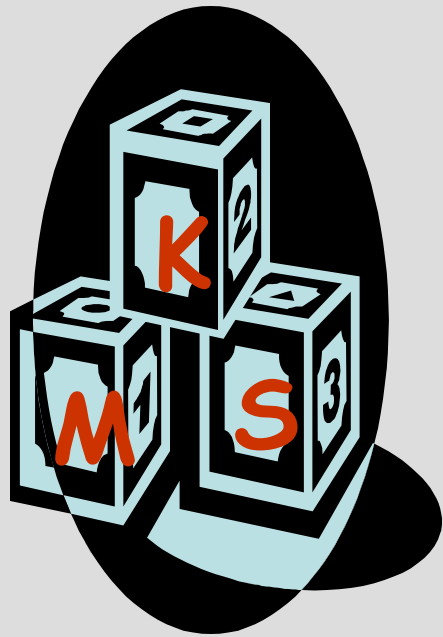**IPRO 338**

Technology Prototype

- Implemented initial design on a real software platform

- Demonstrated the basic elements of a KMS

- Exposed problems with our current design
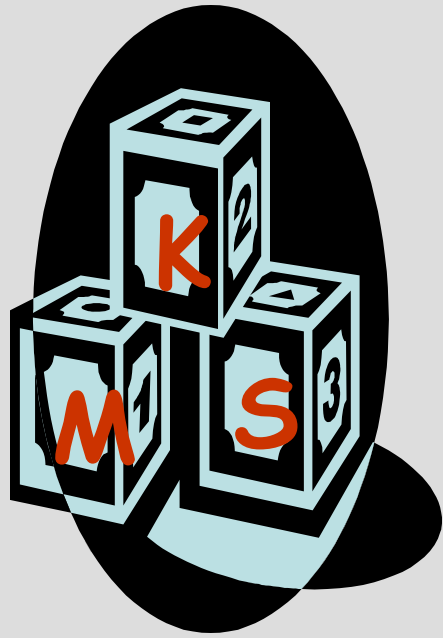
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Team Prototype

- Met with teams
- Discussed knowledge management
- Simulated nugget capture process
- LEARNED FROM IT

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Acknowledgements

- Director Thomas Jacobius
- Dr. David Grossman
- IPRO 324: Design of a Simulator for Mechanical Loading of Garage Door Operator Systems
- IPRO 330: Home Monitoring of the Spinal Cord Injured Patient to Prevent Hospitalization Using Web-Based Technology and Other Applications
- IPRO 315: Hybrid Electric Bicycle
- IPRO 373: Homeland Security

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Thank you for your time

- Any Questions?

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