IPRO 303 - Podcasting, Market Research and Pilots for Calamos Investments INTERPROFESSIONAL PROJECTS PROGRAM

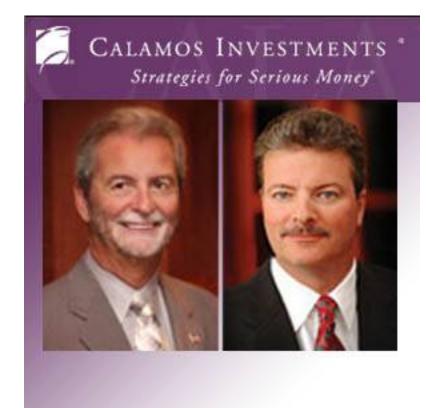






IPRO 303: Introduction

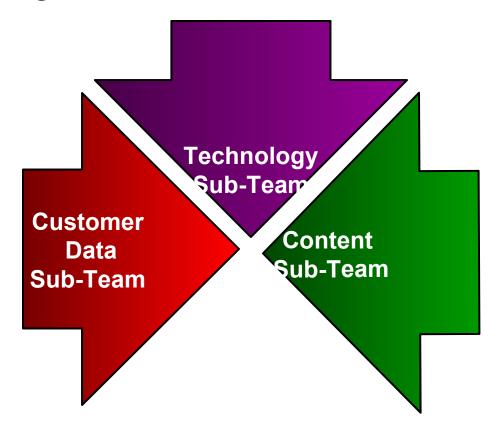








IPRO 303: Three Operational Units Working Together to Solve the Problem







RESEARCH OBJECTIVE

Research and Analyze the Affluent Market:

- Global and U.S.
- Preferences for Financial Services Communication
- Adoption of Technology for Communication





IPRO 303 - Podcasting, Market Research and Pilots for Calamos Investments CUSTOMER DATA ANALYSIS SUB-TEAM

SEGMENTING THE AFFLUENT

- Mass Affluent or Emerging Affluent \$100,000 to \$1 million in investable assets
- High Net Worth \$1 million+ in investable assets
- **Penta-Millionaires** \$5 million+ in investable assets
- Ultra High Net Worth \$10 million+ in investable assets







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RESEARCH METHODS: PRIMARY RESEARCH

What is your age?
 __20-30 __30-40 __40-50 __50-60 __60-70 __70+
For how long have you been accessing the internet?
 __under 1 year __1-2 years __2-4 years __5+ years
How often do you check on the status of your personal investments (Calamos or otherwise)?
 __Daily __Weekly __Monthly __Quarterly __Yearly
Which technologies do you use on a *weekly* basis?
 __Email __Streaming Web Video __Streaming Web Audio __Blackberry __iPod __Cell Phone Text Messaging __Mobile Web Browsing __Instant Messaging
What is your primary source of news?
 __Daily Paper __Radio __Television __Internet

Survey prototype





RESEARCH METHODS: SECONDARY RESEARCH





Wall Street Technology Custom Publishing













KEY INSIGHTS FROM MARKET RESEARCH



- The Affluent and Their Technology Adoption
- Convergence of Media and Technology







MARKET RESEARCH & ANALYSIS

- Contribution to IPRO Sub Teams Content & Technology
- Contribution to Calamos Investments





Competitor Benchmarking

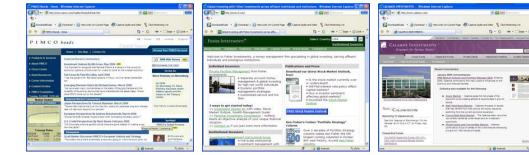
•20 firms

IPRO

- •4 months
- •4 categories

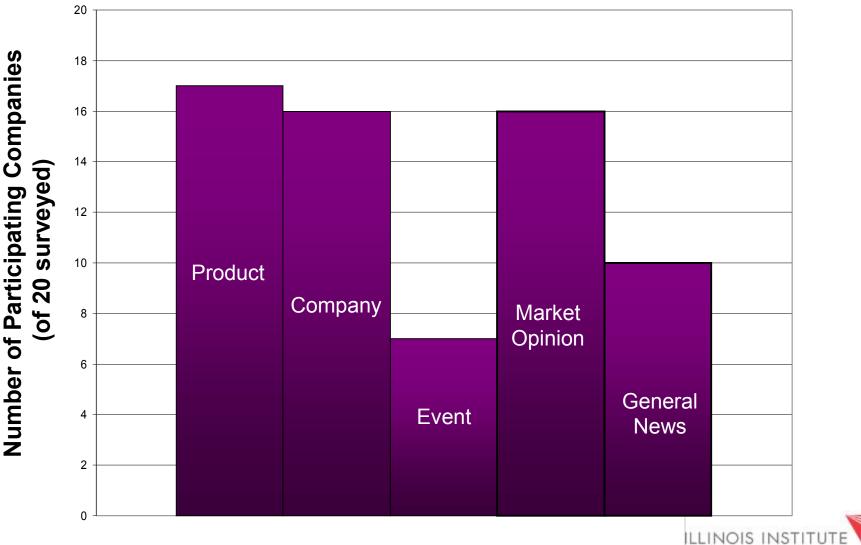
Merrill Lynch Schwab Fisher **Pimco Bonds** Lazard American Century Investments Fidelity Legg Mason **Bear Stearns Knight Capital Group** Friedman Billings Ramsey Gabelli Asset Management Alliance Bernstein Waddell & Reed **Century Funds US** Global Investors Nuveen Neuberger Berman Dodge & Cox Funds CALAMOS INVESTMENTS







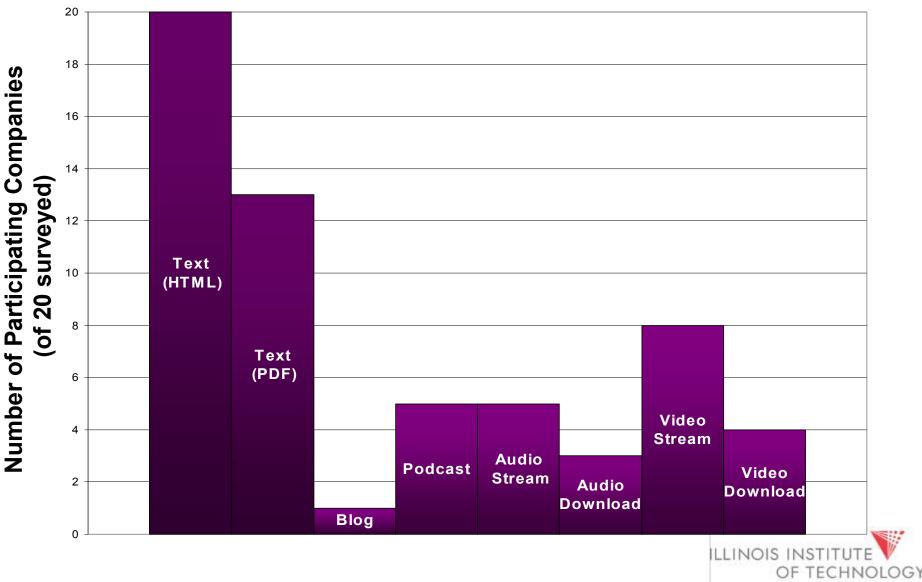
Content Generation: Content Focus Area



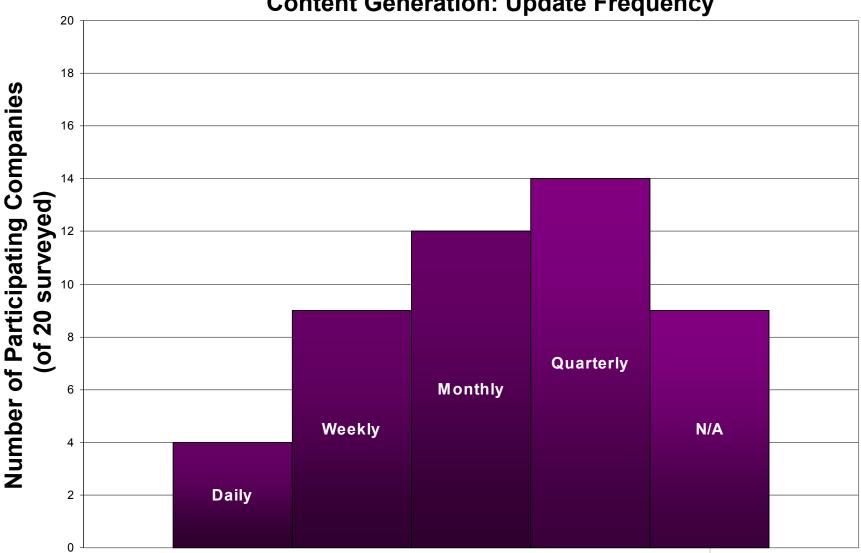
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Content Generation: Content Formats







ILLINOIS INSTITUTE

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Content Generation: Update Frequency



Top 5 "Content-Committed" Companies

- American Century Investments
- •Bear Stearns Asset Management
- •Merrill Lynch
- •Neuberger Berman
- US Global Investors

.... 4 of the 5 offer Podcasting.



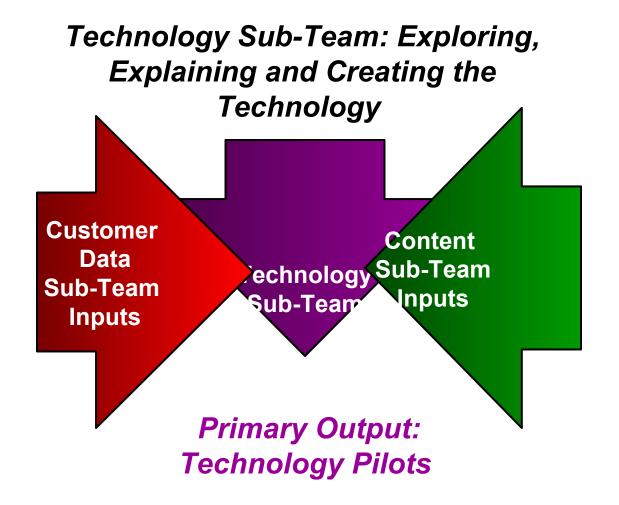


Suggested Content

- •Tier 1: Welcoming Kit
- •Tier 2: Online media (Podcasting or VideoBlog)
- •Tier 3: Cell Phone applications

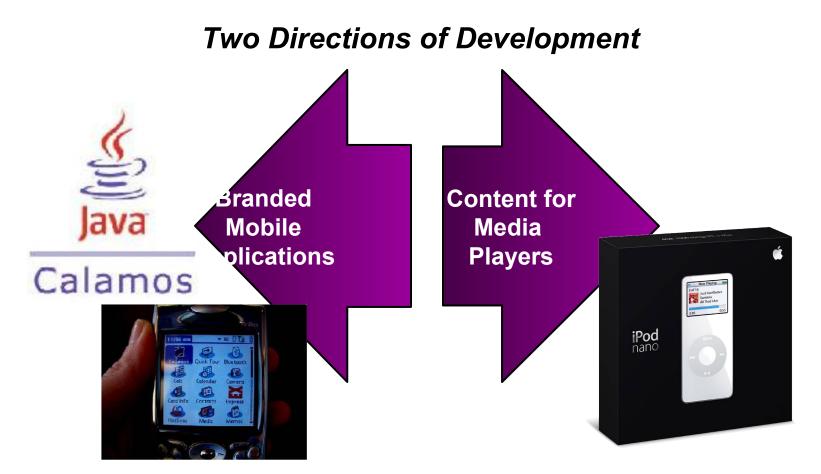












Specific Platforms Picked with help of other sub-teams





Technology Sub Team: Branded Applications Group

Custom Applications for Cell Phones – RSS Feeds via a branded RSS reader

Target Platform: RIMM Blackberry – Leading Smartphone



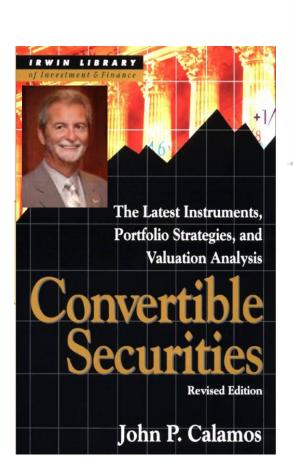
Technology Sub Team: Content for Media Players

Target Platform: Apple iPod – The Leading Media Player



Content for Media Players







Technology Sub Team: Content for Media Players

Content Concepts – iPod ready **Voice Content** for audio only users, drivers or joggers.







Technology Sub Team: Content for Media Players

Content Concepts – iPod ready Enhanced Content for midrange users...

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Photos... Events... Alerts... And Slides from Conference Calls!



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GY SUB-TEAM



Technology Sub Team: Content for Media Players

Content Concepts – iPod ready Video Content for video iPod and next generation users...



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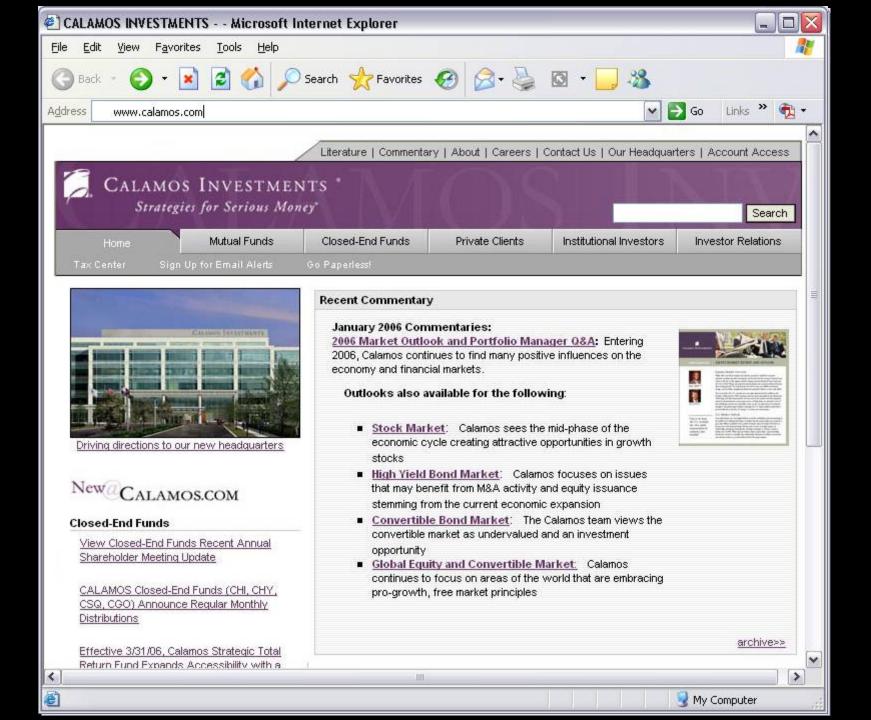


Two Directions of Development One theme for next generation Calamos Pilots:

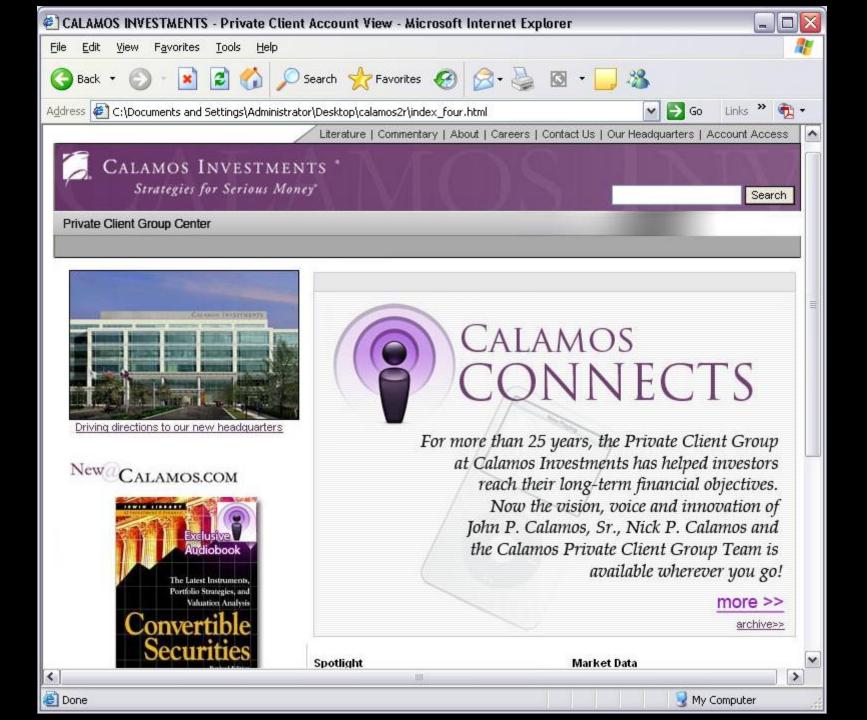


The Voice, The Vision and the Innovation of John and Nick Calamos.





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Branded Applications Goal(s): Easy Content Delivery, High Compatibility, Low TCO



OTA Applet & Internet Feed



Ready to Use Media







Welcome to the CalamosMobile Channel: Get started with Calamos Connects for your Blackberry by your mobile E-mail Address:

Submit







www.calamos.com/connects/mobilece.jad



OF TECHNOLOGY





CalamosMobile Channel



[Demo]







Media Player Goal: Easy Content Delivery







CalamosVoice Channel









CalamosEnhanced Channel







CalamosEnhanced Channel



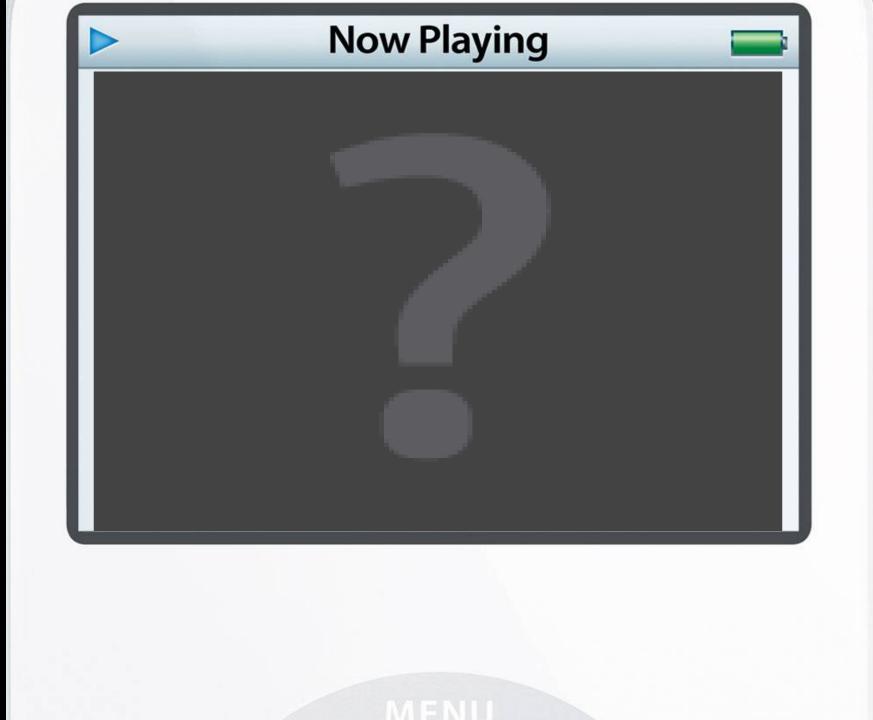




CalamosVideo Channel







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A Complete Package of Solutions:

•Welcoming Kit •Cell Phone application





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