

## **IPRO 313 Project Plan**

- Research – Visit the sponsor to gain first hand information
  - Collect and assess
- Problem statement: Create a tool to help FMS track the progress of customers in the loan rehabilitation program.
  - Map: what is happening/who is involved
    - ID Gaps
    - Qualify/Quantify information gathered
- Test our solution and rethink
- Repeat to Research

This plan follows the Deming Cycle of Plan, Do, Check, Act.