Planning the implementation of a New ERP software platform

What is ERP?

ERP Implementation

Consulting
- Responsible for initial ERP implementation and subsequent delivery of work

Customization
- Process of extending or changing how the system works by writing new user interfaces

Support
- Next phase of consulting to keep the ERP software running in an optimal way
Methodology
- Seven Visits to Arrow Gear Company
- Interviews with managers of different departments
- Test the Visual Infor ERP software version 6.3.8
- Attend training sessions Visual Infor ERP software 6.5.2
- Learned the tutorial for Visual Infor ERP software 6.5.2
- Identified several issues in Visual Infor ERP software & interviews

Some major issues
- Inefficient interfaces within Visual ERP system
- Lack of communication between modules of the software
- Lack of logging events and changes
- No estimation times for processes to accurately schedule jobs

Recommendations
Several issues were solved by upgrade
- Better Training on software modules
- Take into account machine setup time
- Check job histories
- Compare with previous estimates